

# C.U.SHAH UNIVERSITY

## Summer Examination-2019

**Subject Name: Professional Etiquettes-I****Subject Code: 4SC05PET1****Branch: B.Sc. (All)****Semester: 5****Date: 12/03/2019****Time: 10:30 To 01:30****Marks: 70**

Instructions:

- (1) Use of Programmable calculator & any other electronic instrument is prohibited.
  - (2) Instructions written on main answer book are strictly to be obeyed.
  - (3) Draw neat diagrams and figures (if necessary) at right places.
  - (4) Assume suitable data if needed.
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- Q-1**            **Attempt the following questions from the play *Death of a Salesman* :**            **(14)**
- a) How old is Happy?
  - b) What was Biff doing in the West before the play begins?
  - c) What does Biff steal from Bill Oliver's office as an adult?
  - d) Where does Biff find Willy with The Woman?
  - e) On what day of the week does Willy die?
  - f) To what kind of store does Willy ask Stanley to direct him?
  - g) Towards the end of the play, what does Happy find Willy doing in the middle of the night?
  - h) What is Happy's job title?
  - i) To whom does Willy leave an inheritance?
  - j) Finish Ben's final mantra: "The jungle is dark, but full of \_\_\_\_"
  - k) What discovery causes Biff to lose his faith in Willy?
  - l) What does Linda Loman equate with "freedom"?
  - m) Who gives Willy money to pay his bills?
  - n) What does Willy tell Biff will impair Charley's son, Bernard, in the long run?

**Attempt any four questions from Q-2 to Q-8**

- Q-2**            **Attempt all questions**            **(14)**
- A     Draft a suitable resume as you apply for the post of Lab Assistant in ABC Chemicals Pvt. Ltd. Ankleswar.
  - B     Write a suitable cover letter to above resume.
- Q-3**            **Attempt all questions**            **(14)**
- A     Describe the details of technical presentation.
  - B     Write your resignation letter from the post of head accountant in ABC Colour Lab, Rajkot.
- Q-4**            **Attempt all questions**            **(14)**
- A     What are the characteristics of successful group discussion?
  - B     List the importance of interview.
- Q-5**            **Attempt all questions**            **(14)**
- A     What are the requirements before preparing a presentation?
  - B     Explain the types and subtypes of group discussion:



